

Pass To: All Aetna Medical Plan Participants

CORONAVIRUS Aetna Takes Proactive Steps

In response to the COVID-19 (Coronavirus) outbreak effective immediately, Aetna medical participants have access to the following resources:

- **Co-pays for all diagnostic testing related to COVID-19 will be waived.** This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location.
- **Teladoc - For the next 90 days, co-pays for Aetna will be waived for any reason.** Plan participants should use Teladoc as their first line of defense in order to limit potential exposure in physician offices.
- **Through Aetna's Healing Better program, participants who are diagnosed with COVID-19 will receive a care package** containing CVS over-the-counter medications to help relieve symptoms. The package will also include personal and household cleaning supplies to help keep others in the home protected from potential exposure.
- Through existing care management programs, **Aetna will proactively reach out those participants who are most at-risk for COVID-19.** Care managers will walk members through what they can do to protect themselves, where to get information on the virus, and where to go to get tested.

1-800-835-2362

to

Anyone presenting symptoms compatible with COVID-19 should contact their health care provider immediately.



Symptoms may appear
2-14 days after
exposure.

Prepared by: _____ //ss// _____
KAREN J. LOFLAND, MS, CCP
Benefit Specialist
CODE H

Approved by: _____ //ss// _____
DOUGLAS R. FREEMAN
Vice President, Comp/Benefits, HR Tech
CODE H